



FDM

FLIGHT DATA MONITORING

ANAC 2018

J. GONÇALVES

1



Definitions

Flight Data Analysis. A process of analysing recorded flight data in order to improve the safety of flight operations.

(ICAO Annex 6 - Operation of aircraft)

Flight Data Monitoring (FDM) is the proactive use of recorded flight data from routine operations to improve aviation safety.

J. GONÇALVES

2



FDM - EASA

‘Flight Data Monitoring (FDM)’ means the **proactive** and **non-punitive** use of digital flight data from routine operations to improve aviation safety.

J. GONÇALVES

3



Annex 6, Part I - International Commercial Air Transport Aeroplanes

An operator of an aeroplane of a maximum certificated take-off mass in excess of 27.000 kg **shall** establish and maintain a flight data analysis programme as part of its safety management system.

Note - An operator may contract the operation of a flight data analysis programme to another party while retaining overall responsibility for the maintenance of such a programme.

J. GONÇALVES

4



Annex 6, Part III - International Operations - Helicopters

'Recommendation' - An operator of a helicopter of a certified take-off mass in excess of 7.000 kg or having a passenger seating configuration of more than 9 and fitted with a flight data recorder **should** establish and maintain a flight data analysis programme as part of its safety management system.

J. GONÇALVES

5



Annex 6, Part I - International Commercial Air Transport Aeroplanes

A flight data analysis programme shall be non-punitive and contain adequate safeguards to protect the source(s) of the data.

- *Note 1- Guidance on flight data analysis programmes is contained in the Safety Management Manual (SMM) (Doc. 9859).*
- *Note 2- Legal guidance for the protection of information from safety data collection and processing systems is contained in Annex 13 , Attachment E.*

J. GONÇALVES

6



Benefits

- Providing data to help in the prevention of incidents and accidents. Fewer flight accidents not only reduce material losses and insurance costs.
- Improved operational insight: providing the means to identify potential risks and to **modify pilot training programs accordingly (EBT)**.
- **ATQP**-Alternative Training Qualification Programme
- Improved fuel consumption

J. GONÇALVES

7



Benefits

- Reduction in unnecessary maintenance and repairs: FDM data can be used to help reduce the need for unscheduled maintenance, resulting in lower maintenance costs and increased aircraft availability.
- Flight Data Monitoring (FDM) programmes provide a powerful tool for the proactive [hazard identification](#).

J. GONÇALVES

8



AMC1 ORO.AOC.130 Flight Data Monitoring

The **Safety Manager**, as defined under AMC1-ORO.GEN.200(a)(1), should be responsible for the identification and assessment of issues and their transmission to the manager(s) responsible for the process(es) concerned. The latter should be responsible for taking appropriate and practicable safety action within a reasonable period of time that reflects the severity of the issue.

J. GONÇALVES

9



AMC1 ORO.AOC.130 Flight Data Monitoring

An FDM programme should allow an operator to:

- (1) identify areas of operational risk and quantify current safety margins;
- (2) identify and quantify operational risks by highlighting occurrences of non-standard, unusual or unsafe circumstances;
- (3) use the FDM information on the frequency of such occurrences, combined with an estimation of the level of severity, to assess the safety risks and to determine which may become unacceptable if the discovered trend continues;

J. GONÇALVES

10



AMC1 ORO.AOC.130 Flight Data Monitoring

- (4) put in place appropriate procedures for remedial action once an unacceptable risk, either actually present or predicted by trending, has been identified; and
- (5) confirm the effectiveness of any remedial action by continued monitoring.

J. GONÇALVES

11



AMC1 ORO.AOC.130 Flight Data Monitoring

FDM analysis techniques should comprise the following:

- (1) **Exceedance detection:** searching for deviations from Airplane Flight Manual (AFM) limits and Standard Operating Procedures (SOPs).

The event detection limits should be continuously reviewed to reflect the operator's current operating procedures.

J. GONÇALVES

12



AMC1 ORO.AOC.130 Flight Data Monitoring

(2) **All flights measurement:** a system defining what is normal practice. This may be accomplished by retaining various snapshots of information from each flight.

(3) **Statistics:** a series of data collected to support the analysis process.

This technique should include the number of flights flown per aircraft and sector details sufficient to generate rate and trend information.

J. GONÇALVES

13



AMC1 ORO.AOC.130 Flight Data Monitoring

Education and publication: sharing safety information should be a fundamental principle of aviation safety in helping to reduce accident rates. The operator should pass on the lessons learnt to all relevant personnel and, where appropriate to the industry.

J. GONÇALVES

14



GM1 ORO.AOC.130 Flight data monitoring

Exceedance detection provides useful information, which can complement that provided in crew reports (ASR's).

Examples: reduced flap landing, emergency descent, engine failure, rejected takeoff, go-around, airborne collision avoidance system (ACAS) or EGPWS warning (CFIT), Unusual Attitudes (UPRT) and system malfunctions.

J. GONÇALVES

15



GM1 ORO.AOC.130 Flight data monitoring

FDM programmes are used for detecting exceedances, such as deviations from flight manual limits, standard operating procedures (SOPs), or good airmanship.

Typically, a set of core events establishes the main areas of interest to operators.

Examples: high lift-off rotation rate, stall warning, ground proximity warning system (GPWS) warning, flap limit speed exceedance, fast approach, high/low on glideslope, and heavy landing...

J. GONÇALVES

16



Appendix 1 to AMC1 ORO.AOC.130 Flight data monitoring — aeroplanes

• Event Group	Description
• Rejected take-off	High speed rejected take-off
• Take-off pitch	Pitch rate high on take-off Pitch attitude high during take-off
• Unstick speeds	Unstick speed high Unstick speed low
• Height loss in climb-out	Initial climb height loss 20 ft above ground level (AGL) to 400 ft above aerodrome level (AAL) Initial climb height loss 400 ft to 1 500 ft AAL

J. GONÇALVES

17



Appendix 1 to AMC1 ORO.AOC.130 Flight data monitoring — aeroplanes

• Event Group	Description
• Glideslope	Deviation under glideslope Deviation above glideslope (below 600 ft AGL)
• Approach power	Low power on approach
• Approach speeds	Approach speed high within 90 seconds of touchdown Approach speed high below 500 ft AAL Approach speed high below 50 ft AGL

J. GONÇALVES

18



Appendix 1 to AMC1 ORO.AOC.130 Flight data monitoring — aeroplanes

• Event Group	Description
• Ground proximity warning	Ground proximity warning system (GPWS) operation - hard warning GPWS operation — soft warning GPWS operation — windshear warning GPWS operation — false warning

J. GONÇALVES

19



Appendix 1 to AMC1 ORO.AOC.130 Flight data monitoring — aeroplanes

• Event Group	Description
• Airborne collision avoidance system (ACAS II) warning	ACAS operation — Resolution Advisory

J. GONÇALVES

20



Appendix 1 to AMC1 ORO.AOC.130 Flight data monitoring — aeroplanes

- Event Group
- Bank angles

Description

Excessive bank below 100 ft AGL

Excessive bank 100 ft AGL to 500 ft AAL

Excessive bank above 500 ft AGL

Excessive bank near ground (below 20 ft AGL)

J. GONÇALVES

21



FDM Case Study 1



J. GONÇALVES

22



Landing in Snow

The first safety event is "Long Flare" which measures the time taken to get from 20ft to touchdown, and the second is a test for high lateral acceleration when taxiing.

J. GONÇALVES

23



The Incident

In this incident the pilot was landing at an airfield in falling snow. He made a textbook ILS approach and started a gentle flare. Some 11 seconds later and 2,300 feet beyond the runway touchdown zone, the aircraft kissed the ground. In the snowy conditions he applied reverse thrust and brakes to reduce speed.

J. GONÇALVES

24



The Incident

His plan was to turn onto the taxiway at the end of the runway, but the aircraft was still travelling at over 30 knots as he started the turn. The turn would have been tight on a good day, but in these conditions the aircraft skidded on the slippery taxiway and slid onto the grass where it came to rest.

J. GONÇALVES

25



Conclusion

In this case the flare duration was almost twice the limit of the Long Flare event, and the turn at the end of the runway would have been over twice the limit of the lateral g event if the aircraft had made the turn at that speed.

If FDM and these issues had been brought to the attention of the pilots, this embarrassing incident might have been avoided.

J. GONÇALVES

26



FDM Case Study 2



J. GONÇALVES

27



Go-Around Procedure

One well established operator was using the Flight Safety Foundation's Approach and Landing Accident Reduction (ALAR) toolkit to train their crews in the importance of the **stabilised approach**. This stresses the importance of initiating a Go-Around if the approach did not meet the airline's Standard Operating Procedures (SOPs) for stability. This was working well, until one day when a crew initiated a Go-Around but during the climbout they experienced an Enhanced Ground Proximity Warning System (EGPWS) "Pull Up" warning.

J. GONÇALVES

28



Investigation

The approach was unsatisfactory and failed to meet the airline's stability conditions so the crew had made the right decision to initiate a Go-Around. This should have led to a safe climbout without subsequent warnings. Investigation of the flight therefore concentrated on the operation of the aircraft following the decision to abort the landing.

Although flap had been retracted in accordance with the procedure, the speedbrakes were still deployed.

J. GONÇALVES

29



Solution

As soon as this data had been analysed and the FSO had completed his interview with the crews, an email was sent to all pilots in the company reminding them of the importance of retracting the speedbrakes and explaining that this was not in the current procedure.

Urgent action was also put into place to correct this omission and issue updated procedures.

Fortunately, EGPWS alerted them to the situation and they avoided an accident.

J. GONÇALVES

30



Short-term goals

- Establish data download procedures, test replay software and identify aircraft defects;
- Validate and investigate exceedance data; and
- Establish a user-acceptable routine report format to highlight individual exceedances and facilitate the acquisition of relevant statistics.

J. GONÇALVES

31



Medium-term goals

- Produce an annual report — include **Key Performance Indicators**;
- Add other modules to the analysis (e.g. continuing airworthiness); and
- Plan for the next fleet to be added to programme.

J. GONÇALVES

32



Long-term goals

- Network FDM information across all of the operator's safety information systems;
- Ensure FDM provision for any proposed alternative training and qualification programme (ATQP); and
- Use utilisation and condition monitoring to reduce spares holdings.

J. GONÇALVES

33



THANK YOU FOR ATTENTION



J. GONÇALVES

34



END of FDM

J. GONÇALVES

35



RBO

PRINCIPLES OF RISK BASED OVERSIGHT

J. GONÇALVES 2018

36



RBO DEFINITION

An oversight program that utilizes an Operator's risk profile to determine the frequency with which the operator is subject to surveillance.

J. GONÇALVES 2018

37



Performance Based Oversight

The State's assessment of the level of compliance exhibited by an Operator in respect to the aviation regulations.

The assessment determines effective or non-effective performance and is one of many inputs into RBO decision making.

J. GONÇALVES 2018

38



DISCUSSION

In recognition of this, ANAC began work on the development of a risk based oversight system that would provide standardized risk weightings for operators, take into consideration the impact on the aviation system (size and complexity) and would apply a **variable surveillance frequency based on risk**.

J. GONÇALVES 2018

39



DISCUSSION

The output of ANAC's risk based oversight system is a risk profile for all operators that is derived from its risk indicator level and impact value. The risk profile produces a relative ranking of all AOC and SPO holders based on risk information. The risk indicator level (RIL) uses a series of inputs from a variety of data sources.

J. GONÇALVES 2018

40



Risk Indicator Level

The RIL is derived from:

- the Risk Score from the Risk Indicator Database;
- results of previous surveillance (i.e. severity of findings of non-compliance);
- availability of surveillance information (i.e. occurrence reports and/or internal reporting systems); and
- whether or not the Operator has implemented a good safety management system (SMS).

J. GONÇALVES 2018

41



Step one

The following “**hazard areas**” as effective indicators of risk within an operator:

- Labour Difficulties – Financial Problems
- Management Practices
- Compliance Assurance
- Turnover in personnel
- Change in key personnel – Nominated Persons
- Safety record
- Regulatory record – Compliance Oversight
- Seasonal or specialized Operations

J. GONÇALVES 2018

42



Step two

In the process is to consider other aspects that contribute to the safety risk profile of an operator.

The impact value of an enterprise is generated by considering the size and scope of an operation and includes such factors as:

- how many certificates in different categories are held;
- the number of employees and bases.
- the number and different types of aircraft;
- the type of operations (e.g. specialized approved (SPO) organization, domestic airline, international operations, etc).

J. GONÇALVES 2018

43



Step three

In the process is to introduce the risk profile into the risk based oversight planning process.

In the past, planning occurred on an annual cycle, however, with the advent of Operator based risk profiles, it became necessary to plan based on a much longer outlook.

ANAC uses a simple matrix to plot the alpha numeric values of the risk indicator level and impact value.

- The Y axis represents the impact value score and is given an alphabetical designation. The X axis shows the numeric calculation of the risk indicator level. The intersection of these points provides an alpha numeric rating that is used for surveillance planning purposes.

J. GONÇALVES 2018

44



Risk Profile

IMPACT VALUE	Extensive	E	1E	2E	3E	4E	5E
	High	D	1D	2D	3D	4D	5D
	Moderate	C	1C	2C	3C	4C	5C
	Low	B	1B	2B	3B	4B	5B
	Negligible	A	1A	2A	3A	4A	5A
			1	2	3	4	5
			Very Low	Low	Moderate	High	Very High
RISK INDICATOR LEVEL							

J. GONÇALVES 2018

45



PERFORMANCE BASED OVERSIGHT (PBO)

There remains confusion in respect to the difference between PBO and RBO.

PBO is an assessment by the State of the level of compliance of an operator with the aviation regulations.

In other words, the State is looking at how effectively the operator complies with the aviation regulations. After all, an operator can be compliant but not effective.

J. GONÇALVES 2018

46



Risk Based Oversight (RBO)

Risk based oversight provides a mechanism for recognising operators that are considered lower risk and who demonstrate effective compliance; thereby allowing the State to focus surveillance on operators that require additional attention.

J. GONÇALVES 2018

47



Oversight programme

AMC2 ARO.GEN.305(b)

Audits and inspections, on a scale and frequency appropriate to the operation, should cover at least:

- (1) infrastructure,
- (2) manuals,
- (3) training,
- (4) crew records,
- (5) equipment,
- (6) release of flight/dispatch,
- (7) dangerous goods,
- (8) organisation's management system.

J. GONÇALVES 2018

48



Oversight programme

The following types of inspections should be envisaged, as part of the oversight programme:

- (1) flight inspection,
- (2) ground inspection (e.g. documents and records),
- (3) training inspection (e.g. ground, aircraft/FSTD),
- (4) ramp inspection.

J. GONÇALVES 2018

49



Oversight programme

GM1 ARO.GEN.305(b)

- (a) significant lay-offs or turnover of personnel;
- (b) delays in meeting payroll;
- (c) reduction of safe operating standards;
- (d) decreasing standards of training;
- (e) withdrawal of credit by suppliers;
- (f) inadequate maintenance of aircraft;
- (g) shortage of supplies and spare parts;
- (h) curtailment or reduced frequency of revenue flights; and
- (i) sale or repossession of aircraft or other major equipment items.

J. GONÇALVES 2018

50



National SSP

Action:

ANAC shall establish biannual meetings with operators to analyze the results of the FDM trends analysis of the events that were identified to improve the safety performance in accordance with Regulation (EU) 965/2012 and national Regulation n.º 833/2010.

J. GONÇALVES 2018

51



National SSP

National SPI's	Event Related / Precursors
CFIT: Controlled flight into or toward terrain (EPAS 2017-2021)	<ol style="list-style-type: none"> 1. GPWS Warning System Triggered; 2. Unstabilised Approach due Turbulence Encounter (Windshear/Microburst); 3. Glideslope Warning.
MAC: Airprox/ ACAS alert/ loss of separation/ (near) midair collisions (EPAS 2017-2021)	<ol style="list-style-type: none"> 1. 2. ACAS/TCAS TA and RA; 3. Airspace Infringement; 4. Near Airborne Collision with RPAS; 5. ATM Conflict Detection (Not detected/Detected late/inadequate); 6. ATM Staff Communication (Hearback/Readback). 6. ATM Navigational Equipment.
RI: Runway Incursion – vehicle, aircraft or person (EPAS 2017-2021)	<ol style="list-style-type: none"> 1. Flight Crew ATC Clearance Deviation (unclear radio communication or misunderstanding taxi clearances); Flight Crew Communications Events (Call-sign Confusion, Breakdowns in Communications) 2. Aerodrome Marking, Lightning and Signs. 3.

J. GONÇALVES 2018

52



National SSP

	1. 2. Landing Gear System and wheels or brakes failure; Environment Induced Abrupt Manoeuvres (cross wind, windshear, Turbulence);
RE: Runway excursion (EPAS 2017-2021)	1. Aircraft Handling (loss of control on ground);
	4. Unstabilised Approach;
	1. Weather and Environmental Encounters (Wake Turbulence or Wind Shear);
LOC - L: Loss of control inflight (EPAS 2017-2021)	2. Flight Crew Operation/ Interpretation of Equipment (Unintentional pilot mis-management of critical systems);
	3. Aircraft Handling (unrecovered from aircraft upset);
	1. Smoke Warning System Triggered in Lavatory (passenger smoking or use of aerosol);
F NI: Fire/smoke (non impact) (EPAS 2017-2021)	2. Smoke or Fire in Cockpit (Electrical burning);
	3. Smoke or Fire in Cabin or Cargo Bay;
	1. Landing Gear System (Partial Collapse or Retraction/Gear Door Retraction or actuator failure);
SCP-NP+ PP: System/Component Failure or malfunction (nonpower plant) + (power plant)	2. 3. Wheels and Brakes (Pneumatic/old failures);
	Trailing/Landing Edge Flap/Slat Control System (Erroneous/Loss or Unavailability/Actuator failure) ; Air Conditioning & Pressurization System;
	5. Navigation System;
	6. Turbine Engine Failure (Mechanical/Vibration/ Asymmetric Thrust);
	7. Fire on Power plant;
	8. Reciprocating Engine Failure (Mechanical/ Vibration/Loss of power);
	1. Rejected Take-Off;
WILDLIFE (BIRD: Birdstrike + WILD: Collision Wildlife)	2. Engine Shutdown - In-flight;
	3. Evasive Manoeuvre;
	1. 2. Collision - Vehicle with Standing Aircraft;
RAMP: Ground Handling	Cargo Handling and Loading/Unloading (Unsecure or Incorrect);
	3. Dangerous Goods Undeclared;
	4. Push-Back Clearance Deviation;
	5. Injuries due to Propeller/Jet Blast;
	6. Load Sheet Incorrectly Completed;

J. GONÇALVES 2018

53



ANAC

THANK YOU FOR ATTENTION

J. GONÇALVES 2018

54



J. GONÇALVES

55