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03_ STRUCTURE AND TIMEFRAME

04_ DEVELOPMENTS

05_ IMPLEMENTATION





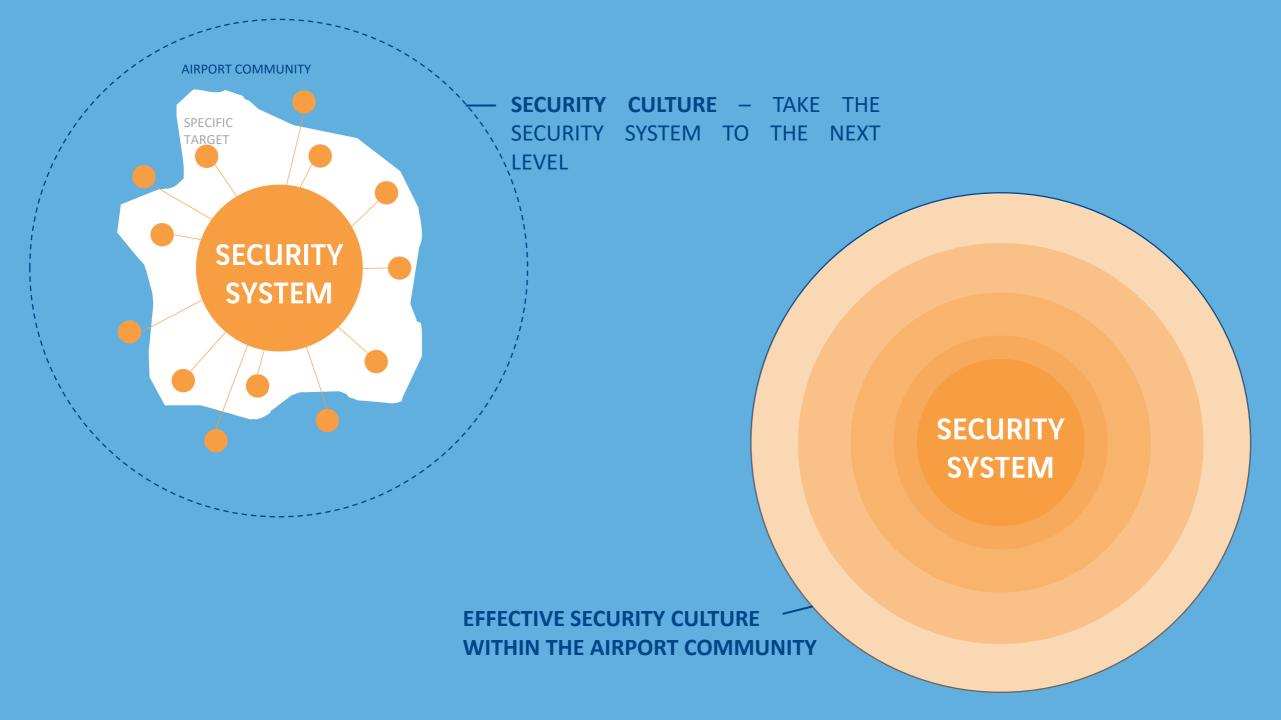








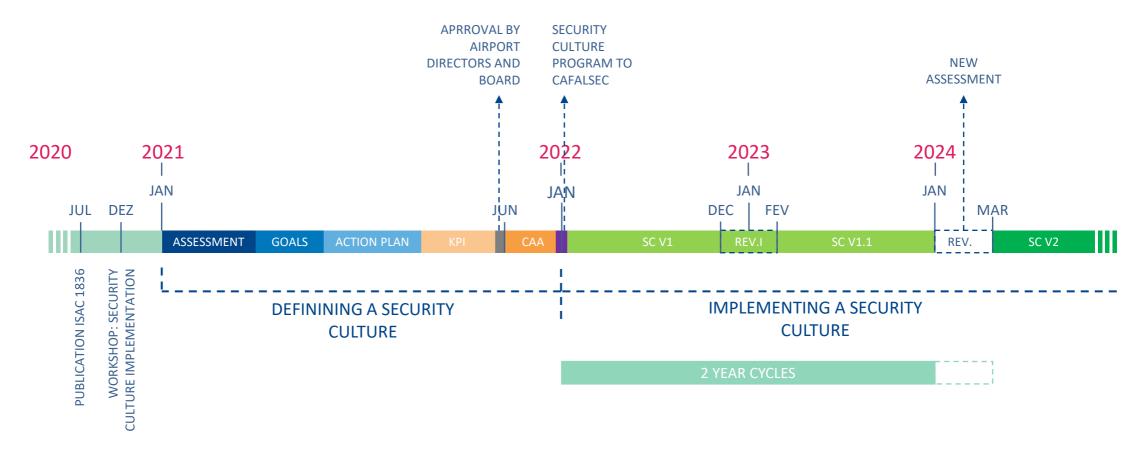






STRUCTURE AND TIMEFRAME









STRUCTURE AND TIMEFRAME



ESTABLISHING SECTORIAL GOALS AND OUTCOMES

Establish Sectorial Goals (SG) and Sectorial Outcomes (SO) and SR by SV, based on the initial assessment



EVALUATION AND CONTINUOUS IMPROVEMENT

Regular follow-up of the action plan

Measurable indicators

Measures, targets, and deadline for execution



INITIAL ASSESSMENT

Assess the current situation by Strategic Vector (SV)

Identify, rank, and prioritize areas of action



ACTION PLAN

Define actions to be developed and implemented

If other entities are involved, a Workgroup should be created, led by the Security Manager



EVERY 2 YEARS, after the beginning of the execution of the 1st action plan



MID-TERM REVIEWS to the SECURITY CULTURE, when the results are not contributing to the defined SG and SO or in view of the threat evolution and risk assessment







STRUCTURE AND TIMEFRAME



VECTOR 1



Positive work environment

Work environment that fosters a positive security culture in organizations

VECTOR 2



Leadership

commitment and leadership by example

VECTOR 3



Training

Initial and ongoing training that raises staff awareness

VECTOR 4



Threat perception

Awareness and sensitivity of personnel to internal and external threats within the organization and to civil aviation

VECTOR 5



Vigilance

Promotion of attitudes that encourage vigilance, the capacity to question and report, and the ability to identify suspicious behavior

VECTOR 6



Communication and Report

effective communication and reporting systems; and ensuring the effective and appropriate handling of reported occurrences

VECTOR 7

Response to incidents

security-related incidents

Ensuring capacity and

adequate response to

and/or occurrences



VECTOR 8



Protection and Awareness of Personnel for the protection of sensitive information

VECTOR 9



Evaluation and continuous improovement

Evaluation of effectiveness and continuous improvement of the internal security culture policy





2021 >> JANUARY to MARCH

ENVOLVE TOP MANAGEMENT

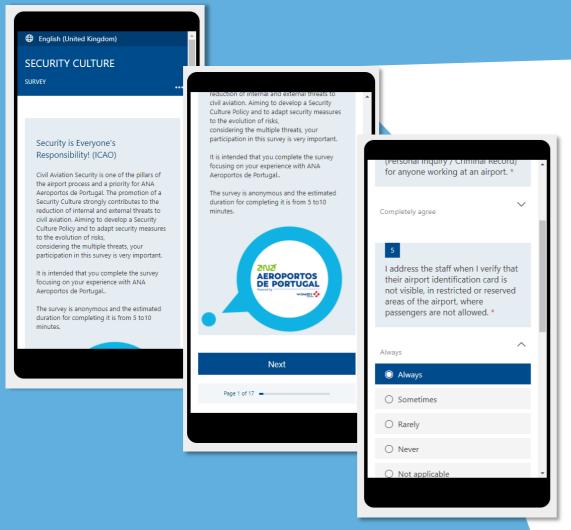
DEFINE TARGET AUDIENCE

DEFINE TOOL









STRUCTURE (segmentation + questions,

anonyumous)

CONTENTS OF THE SURVEY (ICAO)

BUILD THE SURVEY

SECURITY CULTURE •••

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4						
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) Yes						
○ No						
Back		Next	Page 6	of 17 -	_	





Ainda está a tempo de responder ao questionário "Cultura de Segurança". A melhor garantia para o sucesso coletivo passa pelo envolvimento de todos.

Disponível até 15 de março, aceda por aqui ou efetue a leitura do código QR:



Agradecemos a sua colaboração.

@comunicar







- Specific Image
- Inbound + Outbound Communications
 - Initial
 - Reminders
- Access through link and QR code
- Mobile friendly



CULTURA DE SEGURANÇA (SECURITY)

2516 Responses 21:56 Average time to complete Closed Status

1. Indique o local onde maioritariamente exerce atividade:



Noutras áreas 2



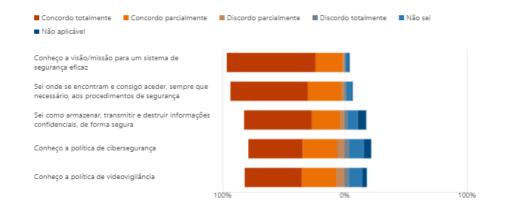
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13. Quanto às regras de segurança







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2021 >> MARCH to APRIL

DEFINE GOALS AND OUTCOMES (at least 1/vector)



2021 >> APRIL TO MAY

CREATE THE ACTION PLAN (at least 1/goal)

(justification, targets, audience, resources, deadlines, timetables,

DEFINE WORKGROUPS AND RESPONSABILITIES

PHASE 3
ACTION PLAN





2021 >> MAY TO JUNE

DEFINE KPI

DEFINE EVALUATION CRITERIA

(periods, responsibilities, tools, procedures when gaps exist between planing and results, when to revise and procedures, adjustments, procedures to register and document changes)

FORMALITIES

(approval by airport directors, by the board, by National CAA, sharing the document in CAFALSEC)

2022 to 2024

IMPLEMENT ACTION PLAN

ASSESS

REVISE

RESTART FASE 1 << NEW 2 YEAR CYCLE

AEROPORTOS



